

# **Decision** making and prioritisation

## workshop

"I'm very grateful to The Expert Leader team for their dedication, professionalism and expertise in orchestrating our business process mapping workshops and providing valuable insights and advice. Thanks to the remarkable prioritisation workshop tailored to our business outcomes - the team kicked off 2024 with momentum!" -Mark, SES officer - Australian Public Service

When faced with decisions and competing priorities, effective leadership hinges on the ability to prioritise. It's not uncommon to experience the feeling of being overwhelmed by workloads - having tools to support you to assess and manage these can support better outcomes for your team.

### Workshop outline

This one-day workshop introduces you to a flexible decision-making framework to make more timely, collaborative, and measured decisions. You will learn practical tools and techniques to help prioritise competing demands and set a clear direction.

#### We explore:

- Aspects of decision making
- Factors that can influence decisions such as cognitive biases
- Decision making models and when to apply
- · Avoiding decision failure
- Decision making frameworks

#### Outcomes

This workshop will build your skills in making decisions and prioritising work within your team. It includes a range of tools, including an action plan to take back to the workplace to put into practice.

#### Who should attend?

If you looking to gain confidence in your decision making, and to develop prioritisation skills, this course is for you. Group planning sessions for whole teams are also available.

#### Course Fee

\$650 plus GST per participant